



Group Swim Lessons Policies and Procedures

Registration

- All registrations must be made in person in the Herrington Patriot Center (HPC) office or online at <http://www.uttyler.edu/recsports/fitness/group-swimming-lessons.php>.
- The student will not be registered until payment is received and the personal release waiver is signed.
- Registration closes at 12:00 a.m. on the first day of class.

Refunds

- A \$10 administrative fee will be assessed for all cancellations up to three days before the start of class.
- Two business days prior to the start of class 50% of the fee is refundable.
- No refunds will be given within one business day the first day of class.
 - This means if class starts on Monday, no refunds will be given the Friday before.

Weather

- All swimming lessons will continue as planned until they are cancelled by the Aquatics Director.
 - Do not call the HPC or the HPC membership office about cancellations due to the weather. If the lessons are cancelled, the email address and phone number on file will receive a message stating the lesson is cancelled. If you are not contacted, then assume the lessons are still on.
- Lessons may not be cancelled until right before the lesson is to start.
- The pool will be closed for 30 minutes each time lightning/thunder is seen or heard as well as if there is lightning within an 8 mile radius of UT Tyler campus. (Weather Sentry)
- Lessons will still be held during rain as long as the rain doesn't block vision to the bottom of the pool.
- The HPC only guarantees four lessons per session. Makeup lessons will only be scheduled for the second cancelled lesson.

Lessons

- Please be at least five minutes early to the lesson to sign-in and have each lesson start on time.
- There needs to be a parent/guardian at the facility the entire time during group swim lessons.
- For lessons at the HPC, all parents and family not participating in the lesson must proceed to the observation deck above the pool on the entrance level during the lesson.
- For lessons at Liberty Landing, all parents are encouraged to stay in the observation area or away from the side of the pool to allow all swimmers to be focused on the lesson.
- No one is allowed in the water at any point before or after the lesson, **unless** they are registered in our group swim lessons.
- Lessons will be over 50 minutes after the start of the lesson.